

## Carrier Policy PDF Availability



Company	E-copy of Policy / Delivery Requirements	Policy / Delivery Requirements Available on Website	
Allianz	No	Yes	
American General	Yes	Yes	
Assurity	No	No. If you need to change the address where your policies are mailed, reach out to Contracting@assurity.com. They can also have policies mailed directly to clients; this can be done on a case by case basis or for all policies for your agency by emailing underwriting@assurity.com.	
Athene	No	Yes	
Banner	Yes	Yes	
Equitable	Yes	Not on website - but PDF will automatically be sent out once available	
Gerber	Yes	Yes	
John Hancock	No	Not on website - Until further notice, all policies are being emailed. The firm contact will receive a non-watermarked PDF copy of the contract via Office 365 Encryption.	
Lincoln	Yes	Yes	
Nationwide	No	No. If you need to change the address where your policies are mailed, reach out to Gina Bustillo (bustilg1@nationwide.com) or Sara Albert (sara.albert@nationwide.com).	
North American	No	Not on website - a PDF can be considered by exception only on a case by case basis. If you need to change the address where your policies are mailed, please reach out to Contracting at 833-240-8663 or NACcontracting@sfgmembers.com.	<b>NOTE:</b> an address change for your agency will only apply to new applications submitted going forward. To change the mailing address for a policy currently in house, please provide the mailing instructions to your NAL case manager and they can update it for that particular case. For the immediate future, you can provide issue instructions that include mailing instructions with any "new business."
Pacific Life - Lynchburg	Yes	Yes	
Principal	Yes	Not on website, but can be emailed by request.	
Protective	Yes	Yes	
Prudential	Yes	Yes	
Securian	Yes	Not on website, but can be emailed by request.	
Standard	Yes	No	
Symetra	No	No. If you need to change the address where your policies are mailed, reach out to Rick Buteau at rick.buteau@symetra.com.	
Transamerica	E-delivery for term - iGO platform only, physical policies mailed directly to policy owners.	No. If you need to change the address where your policies are mailed, reach out to ASCL@Transamerica.com.	
United of Omaha	No	No - by exception, PDF can be requested for high face/high premium policies; they will not be able to accommodate PDFs on every policy at this time. If you need to change the address where your policies are mailed, reach out to Jessica Mills at jessica.mills@mutualofomaha.com.	
US Life	Yes	Yes	
William Penn	Yes	Yes	