



The Lincoln National Life Insurance Company  
PO Box 515  
Concord, NH 03302-0515

## **IMPORTANT AML TRAINING GUIDELINES**

*The AML training requirement can be met by providing Lincoln with written certification of course completion through an approved vendor OR by completing the training provided by Lincoln through LIMRA.*

- For important information regarding the AML training requirement:
  - [www.lfg.com/AML](http://www.lfg.com/AML)
- To complete the training through LIMRA:
  - <https://knowledge.limra.com>
  - Your user name is your National Producer Number
  - Please complete the most recent course available
    - Money-Laundering and Cybercrime – Anti-Money Laundering for Insurance Review (2020)
- LIMRA Troubleshooting Contact
  - AML help desk at 866-364-2380
  - [support@cfmpartners.com](mailto:support@cfmpartners.com)
  - Forgotten Password
    - Click on the Link “Forgot Password”, follow the prompts for “Returning User”
    - Enter Username and answer Security question to reset Password, please note entries are case sensitive.
- Proof of Non-LIMRA training must include the following:
  - Producer’s name and reference to Anti-Money laundering training
  - Course completion date within the past 24 months
  - Self-certifications or paper courses will not be accepted
- Submit your certificate of completion to one of the following:
  - [AMLINQ@lfg.com](mailto:AMLINQ@lfg.com)
  - Lincoln Financial Group  
PO Box 515  
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